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 **COPY**

August 8, 2002

The Fairways At Mays Landing
1801 Cates Road,
Mays Landing, New Jersey 08330

Attention: Mr. Ron W. London, General Manager

Re: Patrick Crocetta, Home Consultant

Dear Mr. London,

I would like to take this opportunity to express our thanks to Patrick Crocetta, Home Consultant at The Fairways At Mays Landing, Mays Landing, New Jersey. My wife and I first met Patrick last October and have spoken with him on numerous occasions since that time. Patrick was helpful, courteous, and very well versed in his products. No matter when we called him or met with him, he always had the answers to our questions, and the few times that he didn't have the answer at his finger tips, he was able to respond to us within a day or so with an answer. By keeping in touch with us over the months, he gave us to understand that we were important to him. He always greeted us with a smile and knew our names from the very first visit on.

We had planned to purchase a home at Mays Landing but due to unforeseen circumstances, we had to cancel last week. We met with Patrick on Sunday and being a true gentleman, he accepted our reasoning and wished us good luck in the future. Both my wife and I can only speak quite highly of him and wanted to let his superiors know what a valuable employee they have in Patrick.

Thank you.

Very truly yours,


William J. Boehm

