

261 Pebble Beach Drive  
Mays Landing, NJ 08330  
April 8, 2003

Mr. Ron London  
General Manager  
The Fairways at Mays Landing  
1801 Coates Road  
Mays Landing, NJ 08330

Dear Mr. London:

This is to inform you how helpful your Home Consultant, Patrick Crocetta, was in giving us information on The Fairways. He helped us in selecting our lot, and our home interior. Patrick was always available to us either in person or on the telephone when we had questions. He was extremely helpful in getting the house ready for our move-in date. We think he is a credit to Ritz-Craft Homes.

Sincerely,

  
Edward and Norma Ganley

181 Pebbly Beach Dr  
Myrtle Beach, SC 29577  
April 8, 2008

Mr. [Name]  
General Manager  
The [Name] of [Name]  
[Address]  
Myrtle Beach, SC 29577

Dear Mr. [Name]:

This is to inform you that your request for a copy of the [Name] was received and we are currently processing it. The information requested is being reviewed and we will provide you with a copy as soon as it is available. We appreciate your interest in our services and will contact you again once the information is ready.

Sincerely,

[Signature]  
[Name]